

# Michael Delgado, BS/CCRC

## VP Clinical Operations

### Introduction and Summary

Michael Delgado has over 20 years in Clinical Research and Operations Research Director with proven history of success designing models and analytical programs to solve business problems. Purposeful with strong research and decision-making skills to determine specifications and develop action plans for projects. Collaborative with excellent interpersonal and communication skills across diverse groups. Serve as a first point of contact for research employees for IT, facilities, operations, and administrative concerns.

- Point of contact for the sites for questions outside the scope of the CRA
- The face of the sponsor across multiple trials
- Raise awareness of the trial
- Keep sites motivated and engaged.
- Reinforce the trial's key messages.
- Understand the scientific basis of assigned clinical trials.
- Deliver relevant scientific and protocol training to site.
- Be able to communicate the scientific basis of the trials to other team members, investigators, and site staff.
- Identify effective prescreening strategies for each trial and recommend improvements.
- Provide detailed reports of interactions with investigators and site staff.
- Serve as a therapeutic expert for internal development.
- Monitor day to day operations of Research, collaborating with teams across 6 departments to increase operational efficiency.
- Implemented a Smartsheet database ticketing system for Research employee's technical issues to ensure all urgent issues managed within 24 hours.
- Supervise the Senior Administrative and staff members.
- Designed and launched a new purchasing process which reduced monthly clerical expenses by 60%
- Collaborate with management teams to construct annual budgets for Research IT, Administration, and Operations
- Provide monthly reports on spending.
- Select vendors and negotiate purchase price for Research capital.

#### RESEARCH EXPERIENCE:

##### Phases of Trials:

- I
- II
- III
- IV

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#### Ophthalmology Trials:

- Open-angle Glaucoma
- Glaucoma
- Ocular Hypertension
- Age-Related Macular Degeneration
- Severe Corneal Epithelial Disorders
- Moderate Corneal Epithelial Disorders
- Ocular Inflammation
- Pain Following Cataract Surgery
- Thyroid Eye Disease
- Bacterial Conjunctivitis.
- Presbyopia
- Inflammation associated to cataract surgery.
- Retinopathy
- Diabetic Eye Disease